

## Our Story

In 2010, someone very special was laid off from a job that she loved. For the first time in her life, she was unemployed and unsure of what to do. She had held many jobs over the course of her work life and yet had never touched a computer – there was never a need. But on this day after being laid off in her retirement years, she suddenly needed to use a computer. She was confused and embarrassed that she never knew, and never cared, about how to use a computer. She went months without benefits because she was unable to file her unemployment claim online. Once she finally shared with her family what was going on, the issue was resolved immediately. But her daughter, our founder, was deeply affected by the experience. Robin Adams started Digital Literacy Rocks in 2017 with a mission: to guide and empower people as they learn computer skills in a way that makes sense to them.

## How we are different

In order to learn well from a YouTube video or a book like *Excel for Dummies*, a person needs to feel comfortable learning independently and without feedback. The adults who enjoy our classes learn better when they have personal support. They need to be able to ask questions and see live demonstrations. They need lots of practice and encouragement. That's why our live, online classes make all the difference for them.

## Our Classes

We teach at two levels:

- Beginner classes include and introduction to Computer Basics. This teaches people how to use a mouse, navigate the computer, and understand the special keys on the keyboard. These skills are necessary for general computer use and are a prerequisite for our other courses which include an introduction to the Microsoft Office Suite (Word, PowerPoint and Excel) as well as the basics of using the internet and e-mail safely.
- Intermediate classes delve further into the use of the Microsoft Office Suite. The intermediate classes are ideal for those who have completed the beginner classes or have used the computer for some time and want to boost their skill level to become more competent in the use of technology on their jobs and in their personal lives.