## The Digital Problem

Digital technology has changed and benefited our society in many ways. Knowledge is accessible to an unprecedented degree, new modes of communication have been developed, and business efficiency has improved across the board. Technology has been integrated into almost every aspect of our lives and continues to advance. However, certain populations have been left behind amidst all these changes.

As digital skills become even more expected in the workplace, some people put off learning these new systems. Others without these skills struggle to find work in the first place. Some realize they are not digitally literate for the first time after a period of incarceration, receiving public assistance or suddenly finding themselves unemployed. Many don't have access to affordable instruction. Some have had poor experiences with previous instruction and are discouraged. A lot of people are intimidated by technology and try to avoid it due to fear or embarrassment -- until they realize that it is unavoidable. That's where we come in.

## The Future

The digital divide is not going to solve itself. Technological advances will continue to be made and systems will continue to change. It is important to teach digital literacy skills as opposed to computer operation. People need to be able to learn independently so they can benefit from all the digital resources that are readily available. But first, they need a good basic foundation. That's what we provide. Our goal is to provide instruction that is up-to-date, empowering and forward thinking. You can help us do that.